



## Mercedes-Benz Technical Specialist in Portugal Czech or Slovak Speaker with English knowledge

Cars are your passion? Working in Mercedes-Benz has always been your dream?

Would you like to have an international experience in sunny Portugal integrated in a multicultural team?

**We are looking for the best technical talents to join the Mercedes-Benz Network Assistance Center!**

Based in Portugal, the new Network Assistance Center provides support on a wide range of After-Sales services to Mercedes-Benz Retailers in 15 countries - Italy, Portugal, Spain, France, Belgium, Netherlands, Luxemburg, Switzerland, Austria, Poland, Czech Republic, Sweden, Denmark, UK and Greece.

### Your Responsibilities:

- To provide technical support to authorized dealer network;
- To manage processes or technical product concerns aiming resolution;
- To maintain information files, research and create technical literature;
- To participate in key technical training;
- To interface with country's headquarters;

- To support the dealers in all after sales topics such as processes and systems, warranty enquiries, service contract claims assessment.

### Requirements:

- Bachelor degree in Automotive Engineer and/or experience as technician in car workshop;
- Standard MS Office user;
- Native or excellent level of grammar and writing skills in Czech or Slovak;
- Fluent in English as corporate language (mandatory);
- Availability to travel for training purpose.

### What we offer:

- Local contract with Mercedes-Benz Portugal S.A., an international company with a young, ambitious, professional and dynamic environment.

- Work in a friendly, comfortable and open space to share experiences and maintain an active collaboration within all team;
- Attractive relocation package if you apply from outside Portugal and additional support in the country adaptation process;
- Constant Training and Development opportunities within Mercedes-Benz.
- Vehicle Renting Program;
- Lunch allowance per worked day;
- 22 days to 25 days of holidays;
- Working hours: 8am to 5pm, including lunch break - 40 hours/week (no shifts);
- Compensation Scheme according to the candidate experience and performance.

We are waiting for your application.

Click in the following link to apply:

[https://daimler.taleo.net/careersection/ex/jobdetail.ftl?job=MER0000KHS&lang=en&ns\\_id=mailto#.XR3By2E2ojw.mailto](https://daimler.taleo.net/careersection/ex/jobdetail.ftl?job=MER0000KHS&lang=en&ns_id=mailto#.XR3By2E2ojw.mailto)

**Mercedes-Benz**  
The best or nothing.

